Door Phone

The Norstar Doorphone enables office personnel to talk directly with visitors prior to their entering a business. When a visitor presses the Call Button, the Norstar system rings the designated phone(s) in an office and allows two-way conversation. The optional Door Opening Controller enables any Norstar phone to control a latch on a door or a gate.



Key Features:

- Allows two-way conversation between Norstar phone and Doorphone
- Available in brass or stainless steel, waterproof faceplates
- Has optional Door Opening Controller (DOC), controlled by pressing softkey
- Installed and programmed like any Norstar phone
- Up to four Doorphones accommodated on a Norstar system

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Nortel Business Series Terminals T7316E is a full-featured, expandable, multi-line telephone that has a two-line, 16-character-per-line display that is menu driven and supported by three context-sensitive soft keys. The T7316E provides access to 24 memory buttons, 16 of which include multi-segment icons for fast and precise decision making. It is designed for high call volume positions requiring access to extensive system features. Typical users include supervisors, managers, executives, and other business professionals



Key Features:

- **Modular design:** Allows the T7316E to be deployed anywhere as a feature-rich standalone solution; or, by adding the T24 Key Indicator Module, as a Central Answering Position for efficient call routing.
- Integrated busy lamp field/Direct station select: Increases customer satisfaction while improving operator efficiency by utilizing multi-segment icons for accurate and efficient routing of customer inquiries.
- **Audio control center:** Simplifies telephone operation by clustering common audio features for fast and precise toggle action between handset, headset, and speaker.
- **Built-in speaker:** Improves communication by providing hands-free audio capability for multi-tasking and group participation.
- **Menu-driven display with soft keys:** Provides users with an intuitive interface for fast and accurate access to system features.

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Overview



View Larger Image

- Visio Icons
- Additional Product Images

Business Series Terminal T7406E is a full-featured, multi-line telephone that allows mobile employees to stay in touch with the features and capabilities of their desktop. It ranges up to 1000 feet from the basestation and supports 1-8 people, enabling employees to be more productive while moving about the office. It is ideal for small enterprises, branch offices, retail, healthcare clinics, manufacturing and other typical business environments.

Key Features:

- 2.4 GHz Spread Spectrum, Frequency Hopping
- Battery Life 5 hrs (talktime) 36hrs (standby)

- Range is 1000 feet clear line of sight
- User density 1-8 utilizing 2 basestations
- Backward compatibility and full feature/application integration with Norstar and Business Communications Manager
- Handset features include handsfree/ speakerphone, vibrate/silent mode, 20 name directory, back light and message waiting options, signal strength indicator and out-of-range audible alert

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Overview



View Larger Image

Business Series Terminal T7100 is an entry level, single-line telephone designed for public areas such as lobbies, cafeterias, hallways, break rooms, or other locations where use is occasional.

Key Features:

- Single-line telephone
- One programmable memory button provides access to any department or person
- Tilt-display with integrated Visual Ring/Message Waiting Indicator enables optimum viewing
- 16-character LCD window provides viewable date, time, and caller information
- Compatible with Norstar and Business Communication Manager systems

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(Overview



View Larger Image

Business Series Terminal T7208 is an enhanced-level, multi-line telephone with an integrated LCD. It is intended for moderate call volume users such as office professionals and technical specialists.

Key Features:

- Supports up to 6 lines
- 8 programmable memory buttons with LCD indicator
- Tilt-display with integrated Visual Ring/Message Waiting Indicator
- Audio control center
- Compatible with Norstar and Business Communication Manager systems

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Business Series Terminal T7316E + T24 KIM

Overview



• Visio Icons

As the M7324+CAP replacement, the Nortel Business Series Terminal Central Answering Position (BST CAP) embodies the same high quality, flexibility and expandability you have come to expect from Nortel. It is ergonomically designed to ensure administrative assistants, receptionists and emergency contact center personnel distribute calls more efficiently. By attaching up to four T24 Key Indicator Modules (KIMs) directly to a T7316E, users can elevate their operations while maintaining

exceptional customer service. The result is an elegant desktop telephone solution ready to transform the pace and efficiency of any business operation while maintaining exceptional customer service standards.

Key Features:

- **Modular design:** Whether functioning as a feature-rich standalone solution or as a Central Answering Position, the BST CAP's modular design allows strategic deployment based on business requirements.
- **System powered:** Reliability is improved and installation simplified by removing the auxiliary power supply and utilizing the Business Communications Manager (BCM) or Norstar system to power the BST CAP.
- **Busy lamp field/Direct station select:** Increases customer satisfaction while improving operator efficiency by utilizing multi-segment icons for accurate and efficient routing of customer inquiries.
- **Audio control center:** Simplifies telephone operation by clustering common audio features for fast and precise toggle action between handset, headset, and speaker.
- Multiple hunt groups on the T24 Key Indicator Module (KIM): Ensures realtime contact by providing a series of telephone lines organized in such a way that if the first line is busy, the next line is hunted until a free line is found.

Norstar: Systems - Compact ICS

Overview



Visio Icons

Designed for growing businesses, the Norstar Compact Integrated Communications System (CICS) offers from 4 to 8 lines and 8 to 24 telephone extensions. It supports all Norstar and Business Series telephones, including fully-featured digital functions with LCD and soft keys. Easily add Norstar applications, such as voice mail, automated attendant, computer telephony integration (CTI), and automatic call distribution (ACD).

Key Features:

- From 4 to 8 lines and 8 to 24 telephone extensions
- Voicemail, automated attendant, and internal fax switch support
- Supports Digital Mobility plus all Norstar and Business Series phones
- Modular, scalable design
- High bandwidth to the desktop

Norstar: Systems - Modular ICS

Overview



Visio Icons

The Norstar Modular Integrated Communications System (ICS) is a key system designed for growing small-to-medium businesses and is expandable up to 248 ports. Advanced integrated applications include voice messaging, unified messaging, digital networking, enhanced call centers and speech recognition. The Modular ICS can grow with your business through the addition of trunk and station modules as you need them.

Key Features:

- **High bandwidth to the desktop** enables you to use applications like ISDN and CTI without changing your existing wiring.
- **Modular, scalable design** lets you choose the system that fits your needs today, while planning for the future.
- **Digital technology** creates a platform for current and future PC-based applications.
- Wide range of call processing and call handling features designed to drive productivity and profitability into your business.
- **Reliability** with one of the highest mean time between failures in the industry over 100 years.
- **Leverage** <u>Digital Mobility</u> to provide increased employee productivity and collaboration, improved customer service, significant cost savings, new revenues and growth opportunities.

Business Communications Manager (BCM)

Overview



Business Communications Manager (BCM) portfolio delivers small to medium-sized businesses and branch offices an award winning converged voice and data solution, providing a choice of IP-enabled or pure-IP strategy. Leveraging existing Meridian, Norstar, and Communication Server 1000 investments, Business Communications Manager offers the features businesses of all sizes require like telephony, unified messaging, multimedia call center, interactive voice response, IP routing and data services such as firewall, wireless, and more.

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Business Communications Manager 200

Overview



Business Communications Manager 200 is an all-in-one converged business communication platform perfectly positioned for small to mid-size businesses that want IP telephony for up to 90 users. It delivers complete, integrated converged voice and data services - using traditional telephony or IP telephony, or a combination of both. Business Communications Manager 200 has the capabilities businesses need including telephony, unified messaging, multimedia call center, interactive voice response, IP routing and data services such as firewall, wireless, and more.

Key Features:

- Voice enabled Wide Area Networking capabilities permit enhanced voice quality over low speed Frame Relay and PPP data links
- Enhanced security features including improved password and account administration, centralized authentication, audit logging and more
- **VoIP capabilities** featuring Proactive Voice Quality Monitoring allows users to monitor and troubleshoot voice quality issues on the LAN.
- **Browser-based management** simplifies installations, and provides an intuitive, wizards-based method of managing the network from any Web-enabled workstation
- **Ad-hoc conferencing support** allowing up to 40 simultaneous conference participants in multiple conferences
- Expanded mobility features including WLAN IP mobility and multi-cell digital mobility for 32 users

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Business Communications Manager 400

Overview



Business Communications Manager 400 is an all-in-one platform providing business communication needs to small and mid-sized businesses or branch offices with 30 - 200 digital users or 90 IP telephone users. It delivers complete, integrated converged voice and data services - using traditional telephony or IP telephony, or a combination of both. Business Communications Manager 400 has the capabilities businesses need including telephony, unified messaging, multimedia call center, interactive voice response, IP routing and data services such as firewall, wireless, and more.

Key Features:

- Redundant power, fans and hard-drive that automatically detect failures and seamlessly switch over without any loss of service, providing security and reliablity protection
- Enhanced security features including improved password and account administration, centralized authentication, audit logging and more
- **Expanded mobility features** including WLAN IP mobility and multi-cell <u>digital</u> mobility for up to 64 users
- Session Initiation Protocol (SIP) trunk support for H.323 & SIP VoIP
- Linux operating system for better quality and improved security
- Voice enabled Wide Area Networking capabilities permit enhanced voice quality over low speed Frame Relay and PPP data links
- **VoIP capabilities** featuring Proactive Voice Quality Monitoring allows users to monitor and troubleshoot voice quality issues on the LAN
